

Terms and Conditions

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Last updated: May 26, 2025

These Terms and Conditions ("Terms") govern the use of services provided by Sadje Studio Ltd ("we", "us", "our") to our clients ("you", "your"). By engaging our services, you agree to be bound by the following terms.

1. Services

We provide web design, digital marketing, and consultancy services, including but not limited to website creation, design maintenance, and social media content support.

2. Account Access and Credentials

To deliver our services effectively, we may require temporary access to your third-party platforms such as:

- Social media accounts (e.g., Instagram, Facebook, TikTok)
- Domain registrars (e.g., GoDaddy)
- Website builders (e.g., Wix, Shopify)
- Hosting platforms or CMS dashboards

By providing this access, you authorize us to use these credentials solely for the agreed purposes. We handle this information securely and do not share it with any third party unless legally obligated.

2.1 Client Responsibility

You are responsible for maintaining backups and securing admin access. We are not liable for loss of access due to password changes, expired credentials, or third-party platform actions outside our control.

2.2 Revocation

You may revoke our access at any time. Please inform us in writing so we can ensure a smooth transition.

3. Data Collection

If we build/manage your website and it includes an inquiry/contact form, we may collect data submitted through the form on your behalf. This may include:

- Name
- Email address
- Phone number
- Message or service request

This data belongs to you. We act as a data processor unless otherwise stated. It is your responsibility to ensure your site complies with data protection regulations (e.g., GDPR).

4. Data Protection & Privacy

We take reasonable steps to safeguard data, including:

- Secure password storage
- Limited access to authorized personnel
- Advising clients on secure hosting

We are not responsible for breaches resulting from client negligence, third-party failures, or unauthorized use of credentials.

5. Payment Terms

All invoices must be paid as agreed. Late payments may cause delays or service suspension.

6. Intellectual Property

All designs, code, and creative work remain our property until fully paid for. Upon payment, ownership transfers to you unless stated otherwise.

7. Limitation of Liability

We are not liable for indirect or consequential damages arising from:

- Platform outages or service provider issues
- Client misuse or unauthorized access
- Data loss not caused by our negligence

8. Termination

Either party may terminate services with written notice. Work completed up to termination will be invoiced.

9. Amendments

We may update these Terms at any time. Changes will be communicated via email or posted on our website.

10. Governing Law

These Terms are governed by the laws of the United Kingdom.

Contact Us

Email: info@sadje.org

Website: www.sadje.co.uk